

BOSS Limited Warranty



What the Warranty Covers

BOSS Products, a division of The Toro Company, warrants that its products will be free from defects in materials and workmanship for the time periods set forth below. If within the warranty period the product is found to be defective, BOSS Products will, at its sole option, repair or replace the defective item at no charge.

Who the Warranty Covers

This warranty applies only to the original purchaser from BOSS or an authorized BOSS dealer. Warranty is not transferrable.

Warranty Period

- ⊗ **Complete Product:** 2 years parts and labor from the date of purchase.
- ⊗ **Parts and Accessories:** Parts scheduled for replacement as routine maintenance are warranted for the period up to the scheduled replacement time. All other parts, as well as product accessories and shovels, are warranted for 1 year from the date of purchase (no labor).
- ⊗ **Engines:** Engines are not covered under this warranty. The engine manufacturer typically provides its own engine warranty and/or special emissions system warranty. Please refer to the engine manufacturer for details or to find the nearest authorized engine dealer:
 - ⊗ **Honda:** <https://engines.honda.com/dealer-locator>
 - ⊗ **Kohler:** <https://engines.kohlerenergy.com/en/dealers>

The warranty period for any item repaired or replaced pursuant to this warranty shall be the remainder, if any, of the original, defective product's warranty period.

Owner's Responsibilities

It is your responsibility to follow the maintenance procedures described in the Operator's Manual. Such routine maintenance, whether performed by an authorized BOSS dealer or you, is at your expense.

How to Obtain Warranty Service

To obtain warranty service, return the defective product to an authorized BOSS Dealer (preferably the one from whom the product was purchased) within the warranty period. You must be able to verify the original purchase date. To locate the authorized BOSS dealer nearest to you, call 800-286-4155 or use the Dealer Locator at www.bosspow.com/en/locator.

Items and Conditions Not Covered

Not all failures or malfunctions that occur during the warranty period are defects in materials and workmanship. This warranty does not cover:

- ⊗ Cost of regular maintenance or parts consumed through normal use but are not defective, such as batteries, spark plugs, fuses, filters, lubricants, hoses, plow shoes, cutting edges, pins, nuts, bolts, gaskets, bearings, belts, blade guides, lights, tires, etc.
- ⊗ Components failing due to normal wear.
- ⊗ Any product or part that has been altered, misused, abused, neglected, or requires replacement or repair due to accidents, improper installation, or lack of proper maintenance, adjustments, or care.



Items and Conditions Not Covered (CONTINUED)

- ❖ Failures caused by outside influence, including but not limited to weather, storage practices, contamination, or the use of unapproved lubricants, additives or chemicals.
- ❖ Failures caused by use or other practices inconsistent with written warnings, instructions, or recommendations by BOSS, including but not limited to those on product details or in an Operator's Manual or similar guide.
- ❖ Issues caused by contaminants in the fuel system, use of improper fuel more than 30 days old or containing more than 10% ethanol or more than 15% MTBE, or failure to drain the fuel system prior to any period of non-use over 30 days.
- ❖ Pick up and delivery charges.
- ❖ Repairs or attempted repairs by anyone other than an authorized BOSS Dealer.

BOSS PRODUCTS' LIABILITY IS LIMITED TO REPAIR OR REPLACEMENT AS PROVIDED IN THIS WARRANTY. BOSS PRODUCTS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES - INCLUDING BUT NOT LIMITED TO LOST REVENUE, LOST PROFITS, DOWN TIME, OR REPLACEMENT/LOANER EQUIPMENT WHEN A PRODUCT IS INOPERABLE OR BEING SERVICED OR REPLACED - EVEN IF SUCH DAMAGES ARE CAUSED BY THE NEGLIGENCE OR FAULT OF BOSS PRODUCTS. THIS DOCUMENT IS THE EXCLUSIVE WARRANTY FOR BOSS PRODUCTS. ALL OTHER WARRANTIES, EXPRESSED AND IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED (UNLESS PROHIBITED BY LAW, IN WHICH CASE THEY ARE LIMITED TO THE DURATION OF THIS WARRANTY).

Some states do not allow exclusions of accidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.